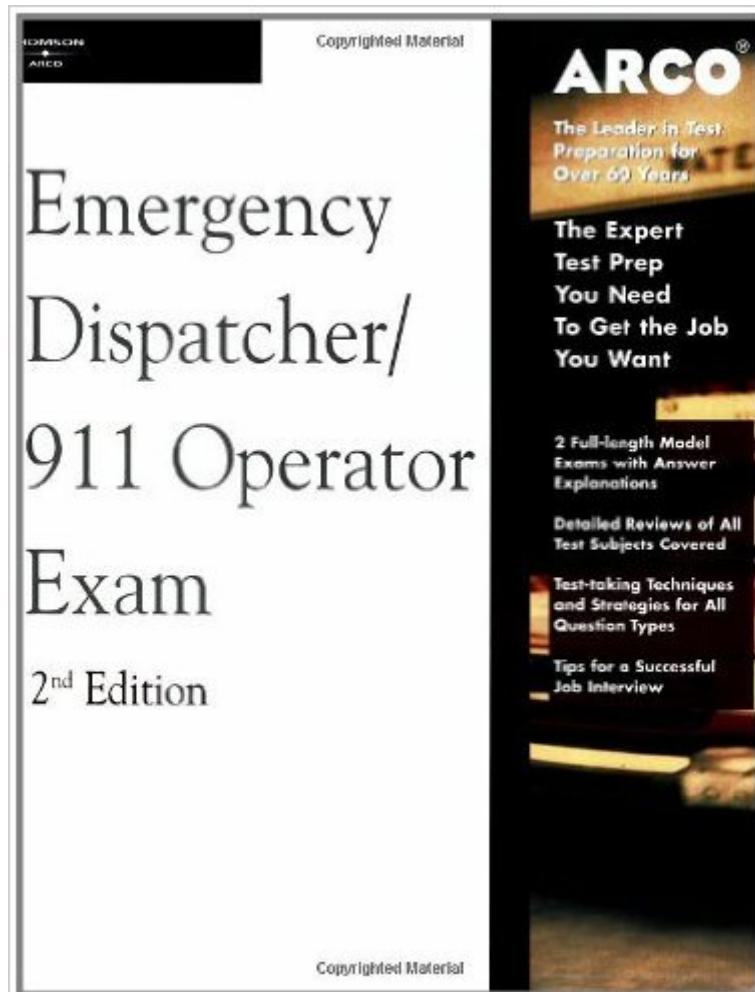


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# Arco Master The Emergency Dispatcher: 911 Operator Exam, 2nd Edition



## Synopsis

Arco Publishing has followed testing trends and methods ever since the firm was founded in 1937. We specialize in books that prepare people for tests. Based on this experience, we have prepared the best possible book to help you score high. To write this book we carefully analyzed every detail surrounding the forthcoming examinations. Since there is such a variation in exams, we cannot predict exactly what your exam will be like. However, after studying many announcements and many exams, we have written this book to prepare you for the most probable question types. The instructional chapters will prepare you for questions that you are likely to face. The model exams, while they are not actual exams, will give you excellent practice and preparation for your emergency communications exam. Other features of this book include details about: -The job itself -Official and unofficial announcements concerning the examination -All the previous examinations, although many not available to the public -Related examinations -Technical literature that explains and forecasts the examination Includes 2 full-length model exams with answer explanations, detailed reviews of all test subjects, test-taking techniques and strategies for all question types, and tips for a successful job interview.

## Book Information

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## Customer Reviews

This book offers examples of several types of questions with sample tests. It would better serve the reader to be a little less wordy and offer a few more testing examples.

Generally good information; specifically not real close to the testing I went through. However, I would recommend.

In my case, the test that was administered was not even close to what is in this book. I completed the testing on a computer with a headset. The items were shipped in a timely manner.

I was trying to find a book that would help me with an upcoming Dispatcher/911 Operator Exam and did I find the right book!!! It was very close to the exam that I had taken. It contains very helpful information and gives great example questions. I highly recommend this book!!!

Unfortunately, this book did not assist me any in the 911 Operator Exam I took. I think that if you are taking the exam for New York/New Jersey, it would assist you better since it references those states.

I felt that the majority of the book was just explaining things other than 911 Operator Examinations. I was about half way through before I found anything useful.

If you are looking for a book to help yourself prepare for a written exam for a dispatcher position, this is the book for you! I have taken a test before not being prepared and didn't pass. I bought this book and it has some great information about how to find jobs and tips for preparing for an interview to getting your resume ready. There is two complete sample tests in the book along with tips to help you get ready for your exam. I took 2 days to read this book and studied by going through the sample exams and when I went to take my exam I felt so much better and more prepared. My test results are soon to be coming. This is a great resource to have and a great start for a new career.

I ended up not even needing it. The job required minimal 'common sense'. I guess it would have helped pass the exam though.

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